

Bulletin Number: CAN 027

Date: January 18th, 2008

Description: Gas Valve Transition from Robertshaw to White Rodgers

Conventionally Vented Water Heaters

Effective with production in December we transitioned our products over to a White Rodgers 37C valve. Model and sku numbers will not be changing. The 37C valve is interchangeable with the Robertshaw R110 controls that use the thermocouple with the right hand thread. The 75 gallon residential and light duty commercial product will change April 2008.

Direct Vent Water Heaters

Effective with production in December we transitioned our products over to a White Rodgers 37C valve. These FVIR models and sku's will not be changing.

Power Vented Water Heaters

Effective with production in early January 2008 we will be transitioning from the Robertshaw WDER to the White Rodgers Intelli-Vent. These controls are not interchangeable. The Model and sku numbers are changing. Please refer to the 2008 unit price book for the new listing.

Service Parts

Please contact our Technical Support Centre at 1-888-479-8324 or via email at techsupport@gsw-wh.com with any questions that you may have in regards to servicing new or existing water heaters under the above categories.

Please contact our Customer Service department at 888-599-2837 for further questions in regards to transition timelines on all units listed above.